

# Ulysses<sup>®</sup> Facilities Management

Making things simpler

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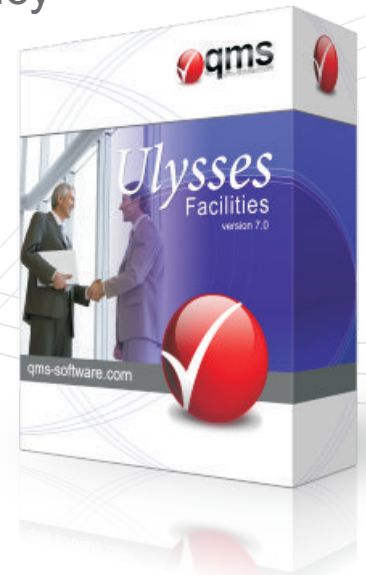
## Reduce the Paperwork While Increasing Efficiency

Efficiently manage and report on all your facilities service requirements in all phases of the lifecycle. Significantly reduce the paperwork while increasing efficiency and reducing costs.

Ulysses Facilities Management empowers your team with everything they need to manage operations efficiently and track Third Party suppliers of services and contracts. In addition, Ulysses allows an organisation wide view of facility and service operations hence directly reducing the workload in facilities department.

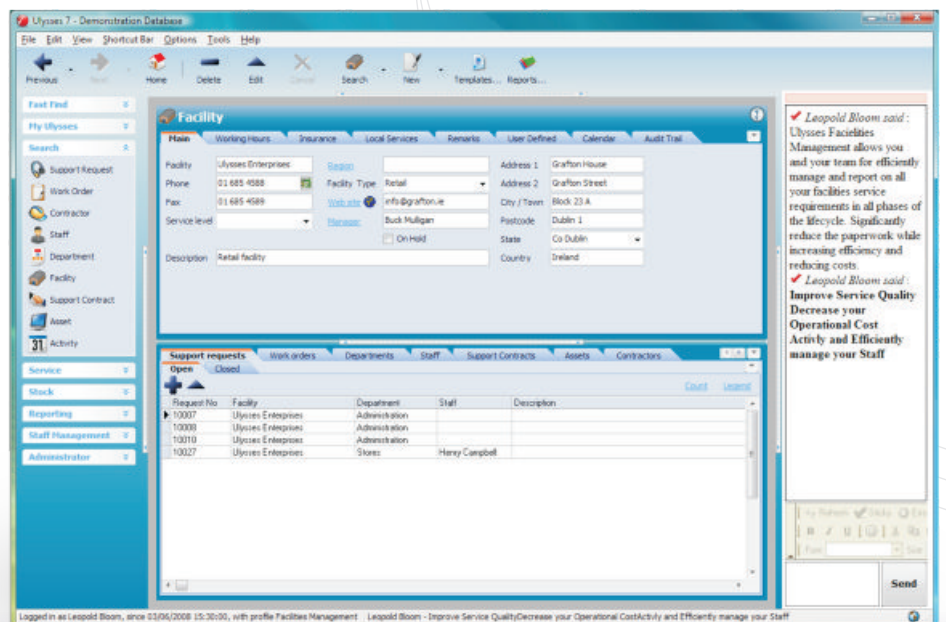
Ulysses has the ability to track and monitor the SLA (Service Level Agreement) of your Third Party suppliers and their contracts with you so that you can easily see the suppliers that are delivering on their service promise.

With Ulysses, finding the right supplier to carry out the work could not be easier as Ulysses expertly advises the user of the most suitable supplier based on region, contract, performance to date, cost and other factors. Web modules are available, allowing all staff to keep in touch at all times. They can log, track, update and close their own support request from their browser.



## Manage your Facilities

A complete view of your facility related information in a single screen including related documentation. Built-in internal Chat allows for efficient communication.



The screenshot displays the Ulysses 7 - Demonstration Database interface. The main window shows a 'Facility' form with fields for Facility Name, Phone, Fax, Service level, Description, Address 1, Address 2, City/Town, Postcode, State, and Country. Below the form is a 'Support requests' table with columns for Request No, Facility, Department, Staff, and Description. A chat window on the right contains a message from Leopold Bloom.

Request No	Facility	Department	Staff	Description
10007	Ulysses Enterprises	Administration		
10008	Ulysses Enterprises	Administration		
10010	Ulysses Enterprises	Administration		
10027	Ulysses Enterprises	Stores	Henry Campbell	

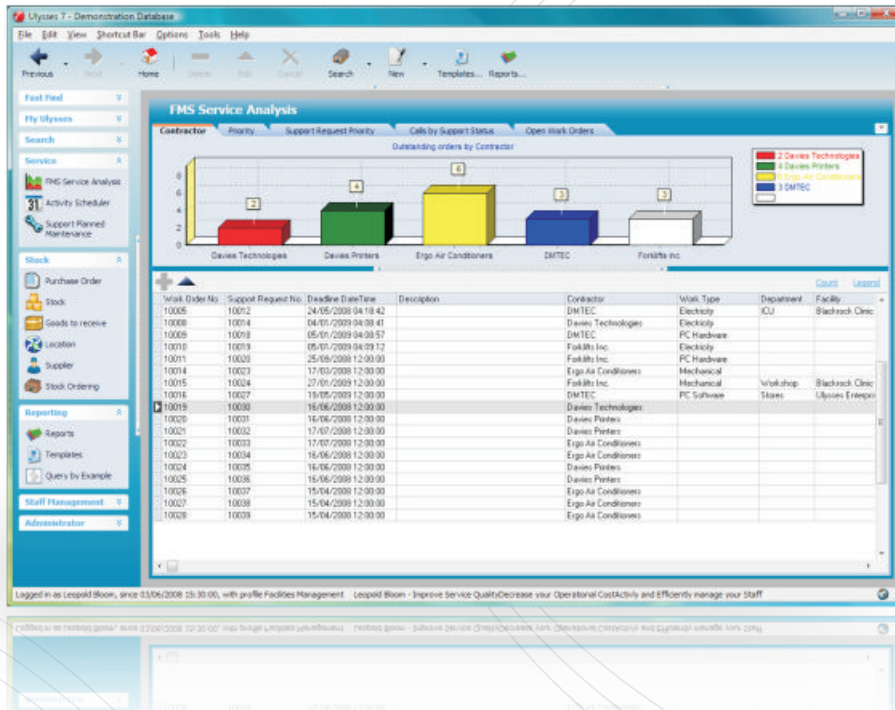
Chat message: Leopold Bloom said: Ulysses Facilities Management allows you and your team for efficiently manage and report on all your facilities service requirements in all phases of the lifecycle. Significantly reduce the paperwork while increasing efficiency and reducing costs. Leopold Bloom said: Improve Service Quality Decrease your Operational Cost Actively and Efficiently manage your Staff

## Remote Access

Browser based access to Ulysses which enables staff log, track, update and close complaints and queries, regardless of their location. This is easily customised to meet specific customer requirements.

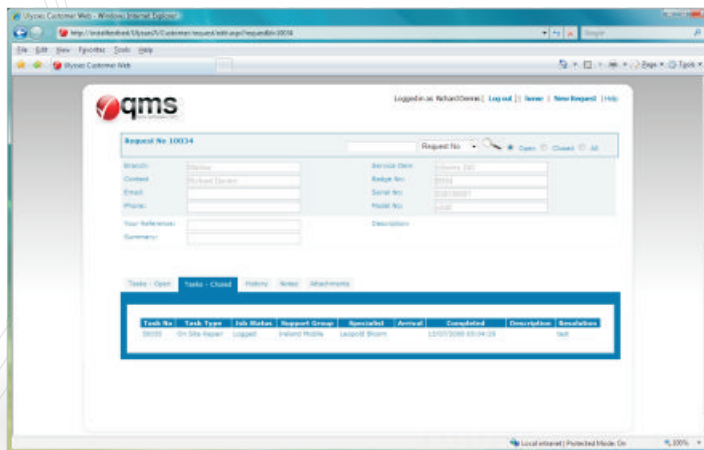
## Features of Ulysses Facilities

- Call Logging
- Asset Management
- Knowledgebase
- Warranty Management
- Planned Maintenance
- Contract Management
- Service management
- Document Management
- Equipment History
- Comprehensive Analysis and Reporting
- Inventory Control
- Graphical Scheduler
- Service Desk
- Supplier performance monitoring
- Purchase Order Processing
- Facility Calendar
- Internal Chat
- Escalation Engine
- Integrates with MS Word, Excel, Outlook and Lotus Notes



Ulysses Facilities Management, part of The Ulysses Suite, is the best solution to manage facilities within your Organisation.

- Improve Service Quality
- Decrease your Operational Cost
- Actively and Efficiently manage your Staff



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